

LOYALTY AND REWARDS TERMS AND CONDITIONS

These terms relate to the Loyalty and Rewards Program active at charlottesmasonbeehive.co.uk only.

Last updated: 3 April 2022

Loyalty Points may only be redeemed and earned in accordance with these terms.

1. Loyalty Points are personal to you and cannot be transferred to anybody else.
2. Loyalty Points earned through our U.K. store may only be redeemed online at www.charlottesmasonbeehive.co.uk.
3. Loyalty Points cannot be shared across user accounts held at www.charlottesmasonbeehive.co.uk and www.charlottesmasonbeehive.com
4. Loyalty Points hold no monetary value whatsoever.
5. Charlotte Mason Beehive reserves the right to cancel the Loyalty and Rewards Program at any time and for any reason, without any prior notice to the program users.

How to Collect Points

1. Points may be earned by spending money at www.charlottesmasonbeehive.co.uk; leaving a review; following us on social media; or for any other reason set out by Charlotte Mason Beehive.
2. You will receive welcome points upon signing up for an account at www.charlottesmasonbeehive.co.uk. Accounts which existed prior to the introduction of the Loyalty and Rewards Program will be awarded points for previous orders placed. If you have not received any backdated points and believe you are entitled to them please email us at charlottesmasonbeehive@gmail.com.
3. You will earn 2 points for every £1 spent. We reserve the right to change the value of the points at any time and for any reason we deem necessary.
4. Points are awarded on the subtotal of the order only. Shipping, taxes, and any other additional costs will not earn the user points.
5. To receive points for leaving a review it must (1) be approved, and (2) be for a product you have purchased through www.charlottesmasonbeehive.co.uk.
6. Charlotte Mason Beehive reserves the right to remove any user who abuses the Loyalty and Rewards Program, as determined by the business. In such a case all the user's points will be forfeit.

7. Charlotte Mason Beehive reserves the right to offer bonus points upon certain conditions at any given time.

How to Spend Points

1. Customers may redeem a minimum of 400 points per order.
2. There is a maximum limit of 2000 points which can be redeemed on any one order.
3. The final redemption cannot exceed 20% of total order value.
4. Loyalty Points and Reward vouchers cannot be used in conjunction with any other offer.
5. Points will be deducted upon the return of any item in which points were earned.
6. Once redeemed, points cannot be reinstated even if a product is returned